

## **GOALS AND OBJECTIVES, 2023-2025**

### **2023**

#### **Customer Service Initiatives**

Install a touch screen monitor for the OPAC in the children's department

Upgrade the self check equipment

Add 2 computer connection drops and 2 electrical outlets in the community room

Purchase circulating hot spots

Purchase multi-function power strips for use by patrons upon request

Purchase head sets

Purchase a pod casting station

Schedule monthly tech programs for youth

#### **Library Operations**

Schedule quarterly staff training dates

### **2024**

#### **Customer Service Initiatives**

Evaluate the circulating hot spot initiative to determine the benefit of expanding it

Purchase an interactive digital table for the children's department

Expand the library's WI-FI capability

Install a smart screen in the children's department

Install a wall mounted TV in the lobby

#### **Library Operations**

Schedule quarterly staff training dates

## **2025**

### **Customer Service Initiatives**

Evaluate the streaming services

Evaluate the library's website

Evaluate technology programming

### **Library Operations**

Research RFID; project pricing

Develop staged implementation plan if practical

Develop supply budget in preparation for implementation

Research the cost and installation requirements of an exterior LED sign, installed street side