

CUSTOMER SERVICE INITIATIVES

8 Dell laptops were purchased with grant funds to teach technology classes

8 dedicated phone charging stations for in library use were purchased

6 Roku devices purchased for circulation, preloaded with digital movies owned by the library

4 ipads purchased for in library use; 3 equipped with age-appropriate apps for youth; 1 used for staff training and demonstrations

38 circulating STEM and nature based kits assembled for adults, teens, and children; 25 were funded by RI Office of Library and Information Services grants; 13 were assembled with funds from the operating budget as well as STEM equipment donated by the local Barnes & Noble bookstore.

Website functionality enhanced to allow online program registrations and online requests to use the community meeting room

Circulation department Gmail added to the library's website to streamline public requests for curbside pickup during the Covid-19 pandemic

Staff created story time videos posted online to continue early literacy programming during the Covid-19 pandemic shut down.

Online library newsletter published monthly.